## Use Case Template

|  |  |
| --- | --- |
| Name | Creates a quote |
| id | 1 |
| Scope | Quote System |
| Priority | High |
| Summary | After the associate logs in (s)he can enter sales quotes for customers. Quotes are entered for existing customers, their information is maintained in a company legacy database with customer name, address, and contact info. A quote consists of multiple line items. Each line item has a free form description and a price. The associate can also attach secret notes of free form text. The quote is entered into a new quote database. The associate also attaches a customer e-mail address to the quote, which is used as e-mail destination for communication as the quote is processed. The associate can edit quotes until (s)he finalizes the quote. |
| Primary Actor | Sales associate |
| Supporting Actor(s) | Legacy database |
| Stakeholders | N/A |
| Generalization | N/A |
| Include | N/A |
| Extend | N/A |
| Precondition | N/A |
| Trigger | N/A |
| Normal Flow | 1. Sales associate enters login information into the system.  2. System verifies the login information.  3. System requests customer information from Legacy database.  4. Legacy database sends customer information to the system.  5. System prompts for customer name.  6. Sales associate enters customer name.  7. System displays customer quote page.  8. Sales associate enters quotes, notes and email address.  9. Sales associate finalizes quote.  10. System saves new quote information. |
| Sub-Flows | N/A |
| Alternate Flow/Exceptions | Alternate:  3. System displays login information is incorrect.  4. Return to step #1  Exceptions:  1. Legacy database can not be reached  Display error message and exit system |
| Postcondition | A finalized quote is created |
| Open Issues |  |
| Source | Problem Statement |
| Author | John Ayling |
| Revision and Date | Ver.2 7/10/2007 |